# nC² Engineering Consultancy

*Engineering for a better future*

Our vision is to be…

The world's leading supplier of scientific advice to industry

Our mission is ….

To support the engineering of safer and more efficient products through reliable testing, scientific examination, and expert opinion

## Who are we?

nC² Engineering Consultancy is an Enterprise Unit within the Faculty of Engineering & Physical Sciences (FEPS), at the University of Southampton. The staff within the team are UoS paid employees (FT and PT) who deliver income and impact for the UoS through completing industrial consultancy style projects for commercial and non-commercial clients.

nC² requires a Quality Policy that meets the needs of the unit to complete the day-to-day tasks, but also include the needs of the following stakeholders:

- The FEPS and therefore the University of Southampton
- The customers and clients of nC²
- The individual staff of nC²

# nC² Engineering Consultancy Quality Policy statement

As a unit, we are committed to the continual improvement of our Quality Management System. Our policy is as follows:

## Internal stakeholders

- We embrace the UoS Strategy "A One Southampton Approach to being Globally Significant to make a Difference", with our commitment to have a positive impact on the customers and communities in which we operate.

- We strive for zero cost burden to FEPS by ensuring all our staff have financial and business target awareness. We are constantly looking for opportunities to apply and grow our services whilst promoting the impact we make to the wider community.

## Customers

- We will strive to identify and meet market trends with tailored services, and through focused marketing activities and networking opportunities raise brand awareness allowing more clients the opportunity to use our services.

- We depend on our customers, and we are committed to providing them with high quality testing services and evidence-based scientific advice that always meet or exceed their needs. Customer satisfaction and professional integrity are at the heart of nC² culture.

- nC² business is conducted in compliance with all applicable laws, regulations, and standards, and in accordance with its own Quality Management System, ensuring we have full confidence in all our laboratory test methods and results.

- Each member of the nC² team is accountable for ensuring the accuracy and quality of their work; all customer work is conducted by personnel who are deemed to be SQEP (Suitably Qualified and Experienced Person).

## Staff

- We value and recognise the contribution of every team member. We will always treat colleagues with dignity and respect. Fostering a positive team ethos with a balanced workload in which everyone can develop and grow to their full potential.

- We set annual quality objectives related to improving our business and communicate these so that staff can contribute to their achievement.

This quality policy is available to all nC² staff on the nC2 QMS Sharepoint site, and is available to all external interested parties on the nC² external website, and will be supplied directly upon request.

Signed:_____ Date: 01/06/2026

Professor Nicola Symonds, nC² Unit Director